



## **RULES AND REGULATIONS**

### **Park & Ride Sites**

Persons who drive vehicles on our three Park & Ride sites at Floriana, Marsa and Pembroke are at all times subject to the motor vehicle laws and regulations of Malta. Arriva parking rules and regulations are subject to change for special events and emergencies. Parking charges will be displayed at all of our sites.

### **PARKING**

Parking is available 24 hours a day, on a first come first served basis. Please be aware that bus services from Park & Ride sites will be generally available from 0500 to 2300, but please refer to specific timetables. The number of available parking spaces is clearly indicated at the entrance of all Park & Ride sites. All sites are clearly signed at each entrance. The car parks are policed by Arriva enforcement officers.

Certain bays have been set aside for use by employees who must display staff car parking permits at all times. Vehicles double parked, blocking roadways, parked on a double yellow line, not correctly parked within designated spaces, parked without a permit in staff parking spaces or parked illegally in disabled areas are subject to being immediately towed away. Abandoned vehicles will be towed away and reported to the Police.

Under subsidiary legislation 65.13 'Clamping and removal of motor vehicles and encumbering objects', the charge for towing and storage of the vehicle for the first 24 hours is €105. The charge for storage after the first 24 hours, per day or part thereof is €7.

Vehicles are not permitted to queue at the barrier when the car park is full. In the event that access is allowed but no parking space is available, customers are required to exit the car park in a timely manner and make parking arrangements elsewhere. Only one vehicle is permitted to pass through the barrier at any time.

A number of car spaces at each site are reserved for persons who are in possession of a blue badge issued to them by the Kummissjoni Nazzjonali Persuni b'Dizabilità (National Commission Persons with Disability) or other badge issued by a competent authority indicating that a person has a disability which entitles them to park in a parking bay reserved for persons with disability. All customers using the disabled bays must make sure that they have their badges clearly visible on the car dashboard.

*Please note: Ticket vending machines give change, but Arriva staff are not able to provide change for the ticket vending machines.*

### **OVERNIGHT PARKING**

Overnight parking is available on our sites 365 days a year in dedicated zones and is defined as being between the hours of 1900 hours and 0700 hours. Overnight parking and for those people who intend to leave the site after 1900 hours is restricted to designated 24 hour parking zones.

### **RESTRICTED PARKING AREAS**

Parking is prohibited on all roadways, traffic islands and landscaped areas unless otherwise indicated. Additional restricted areas include those spaces designated as 'Tow Away Areas'. These restrictions are in place 24 hours a day, 7 days a week. Vehicles must park in a designated marked parking space, in accordance with restrictions, at all times.

No person shall park a vehicle on the sites in such manner as to interfere with the use of our equipment, on painted yellow zones and mini roundabouts, or other emergency zone; create any other hazard or unreasonably interfere with the free and proper use of a roadway or pedestrian way. Parking on double lines is prohibited and strictly enforced.

### **SITE RESTRICTIONS**

- A car has to be able to fit into one parking space even if multiple tickets are purchased.
- Boats, trailers, large commercial vehicles and caravans are not permitted on any of our sites.
- We reserve the right to refuse unsuitable, dangerous and oversized vehicles.
- No persons are allowed to spend the night in the vehicles.

- Commercial activities and any activities which are in contravention of the Laws of Malta are strictly forbidden on the sites.

### **MOTORCYCLES**

Dedicated bays are available for motorcycles, mopeds and motor scooters. Parking charges will be as per a single car tariff.

### **PARKING CHARGES**

Persons who park their vehicle at the Park & Ride sites shall be charged the following maximum parking fee/s:

<b>PARKING SERVICES ONLY</b> (inclusive of VAT at 18%)	
<b>Category</b>	<b>Price</b>
First 15 minutes	FREE
24 Hour Parking <i>(Valid for one P&amp;R Zone only)</i>	€1.50
7-day ticket valid for all hours	€10.00

### **HEALTH and SAFETY**

- Pedestrians must be aware of all moving vehicles and use pavements if possible.
- Pedestrians have priority over cars.
- Vehicle headlights must be switched on as appropriate.
- No decanting of petrol is allowed on our sites.
- Broken down vehicles must be removed, no servicing or major repairs are allowed on our site.
- No skate boards, bicycles or ball games are allowed on our sites.
- No learner drivers are allowed to practise on our sites.
- Speed limits must be kept to a maximum of 10 kilometres per hour.

## **INFRASTRUCTURE**

Arriva is responsible for the pay machines, CCTV cameras, parking fees, control and parking enforcement.

## **VALUABLES**

All customers must take responsibility for items of value left in their vehicles, as Arriva is unable to accept liability for any loss or damages.

## **SECURITY MEASURES**

Arriva will do its utmost to ensure the safety of patrons and their vehicles.

All sites are floodlit and benefit from CCTV. Only Floriana Park & Ride site is staffed and patrolled 24 hours. On the other sites company operatives will be present between 0530 and 2300 hours.

## **BUS SERVICES**

Please refer to bus conditions of carriage and the appropriate fares.

## **SPECIAL EVENTS - PEMBROKE**

Arriva reserves the right to close the Pembroke Park & Ride site for use by special events, giving users 18 days' notice and following instructions from the competent Authority.

## **HORSE RACING EVENTS - MARSALA**

Free car parking is allowed, on a first come first served basis, when competitive horse racing activities are carried out at Marsa racecourse, for a maximum of 15 hours per week. During such occasions, an area of the Park & Ride site will be allocated to empty horse boxes on a first come first served basis. Strictly no horses are allowed within the Park & Ride site. The

period of free parking will commence one hour prior to the start of the event and will end one hour after the last race. Vehicles left for more than one hour after the finish of a horse racing event and / or after 2300 hours will be towed away.

### **FLORIANA RESERVED SPACES**

Arriva shall reserve 15 parking spaces at Floriana for M2 and M3 vehicles which are registered as passenger transport vehicles in terms of the Passenger Transport Services Regulations (L.N. 149 of 2009). Such vehicles shall be allowed to park in the reserved spaces at Floriana free of charge on a first come, first served basis. Unauthorised vehicles parked in such reserved spaces will be towed away.

### **LEGAL DISCLAIMER**

All vehicles are parked at the owner's risk. Arriva shall not be held responsible for any loss or damage to any vehicle or its contents unless the loss or damage is a direct result of Arriva's negligence.

Arriva reserves the right to remove vehicles to another car parking area if in contravention of parking rules and regulations. This information is subject to change with 7 days' notice posted on the Arriva Malta website ([www.arriva.com.mt](http://www.arriva.com.mt)). These conditions and rules apply to all car park users whether an employee or customer.

### **CONTACTING US**

Kindly contact us by calling our Customer Care Centre on 21 22 2000 or via our website ([www.arriva.com.mt](http://www.arriva.com.mt)).